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### SPECIAL MOBILITY STRAND

**Resilience in the Context of Insurance** 

Michael Havbro Faber University of Tirana, Albania, May 9, 2019

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# **Resilience in the Context of Insurance**

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Risk Reliabiliy Resilience Sustainability Built Environment



### Introduction – My Group at Aalborg University





### **Introduction – Members of my Team**

### RISK, RESILIENCE AND SUSTAINABILITY IN THE BUILT ENVIRONMENT







### **Introduction – Collaboration Partners**





# **Contents of Presentation**

- Introduction and problem setting
- A few examples (earthquakes, typhoons)
- Systems in risk financing
- Resilience and business interruption
- General insights on complex systems risks
- Closing remarks



### Where I Come From

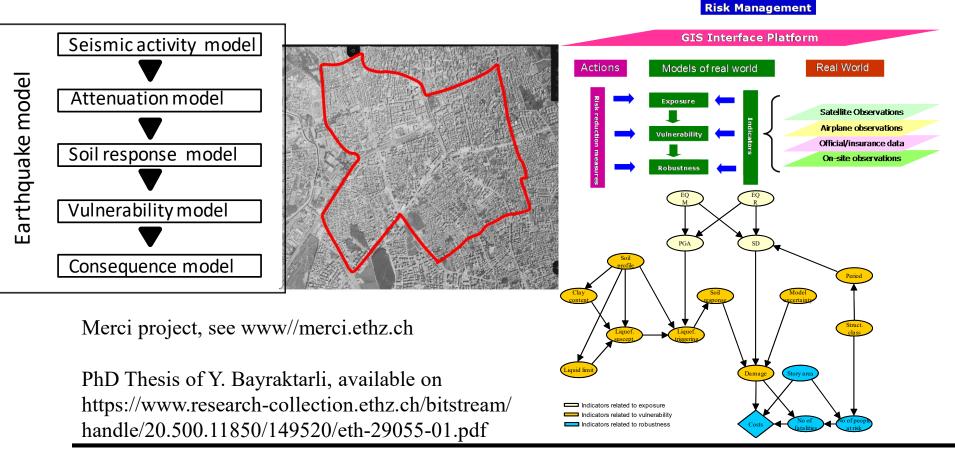
### Probability theory, statistics and decision analysis

- Structural reliability (random fields, outcrossing theory)
- Design basis for structures
- Inspection and maintenance planning
- Robustness of structures
- Risk management
- Natural hazards risk modeling and management
- Fire risk modeling and management
- Terrorism risks
- Catastrophic risks
- Portfolio loss estimation
- Life safety management and criteria
- Value of Information analysis
- Resilience of systems
- Quantification of sustainability



## **A Few Examples - Earthquakes**

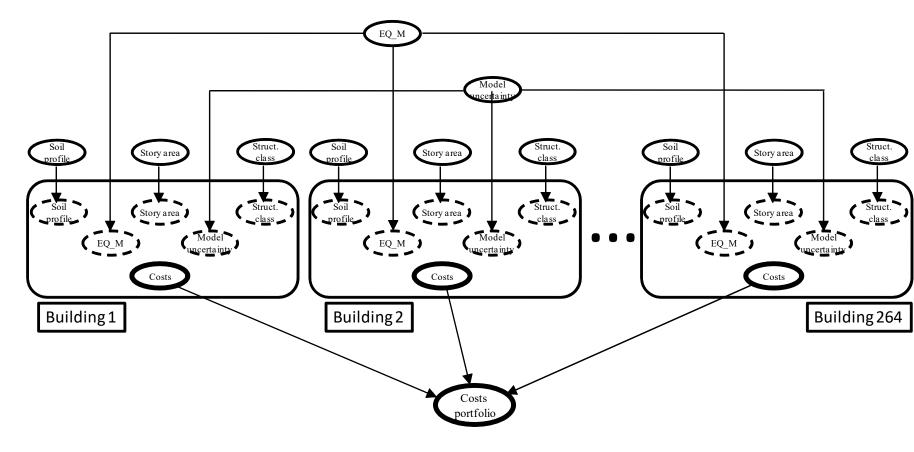
### Large scale earthquake risk management





### **A Few Examples - Earthquakes**

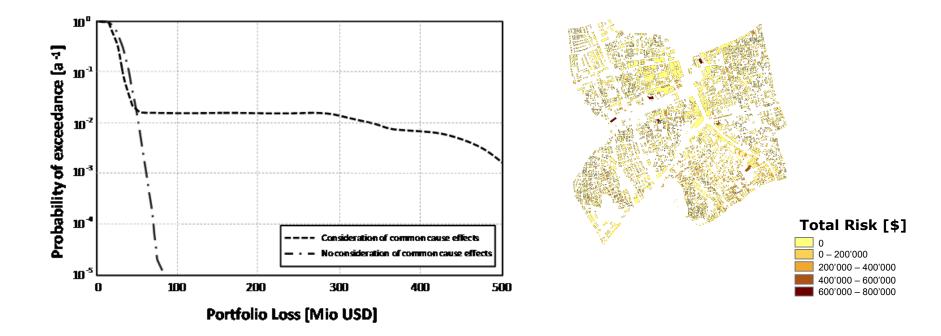
### Large scale hazards risk management





### **A Few Examples - Earthquakes**

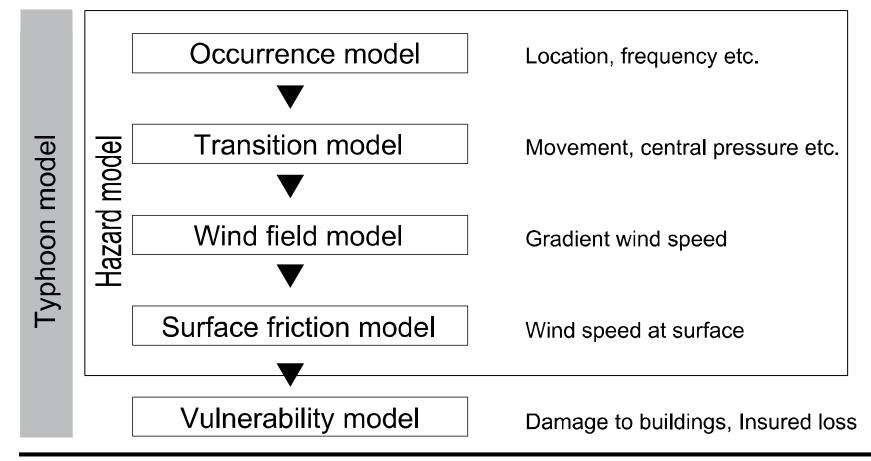
### **Risk assessment for large portfolios**





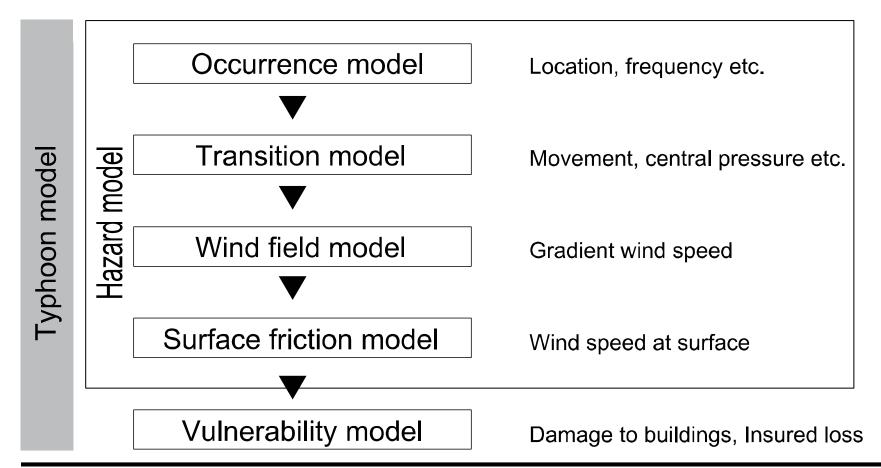
**Components of typhoon model** 

Aon Benfield Modeling typhoon risks for the entire Japan





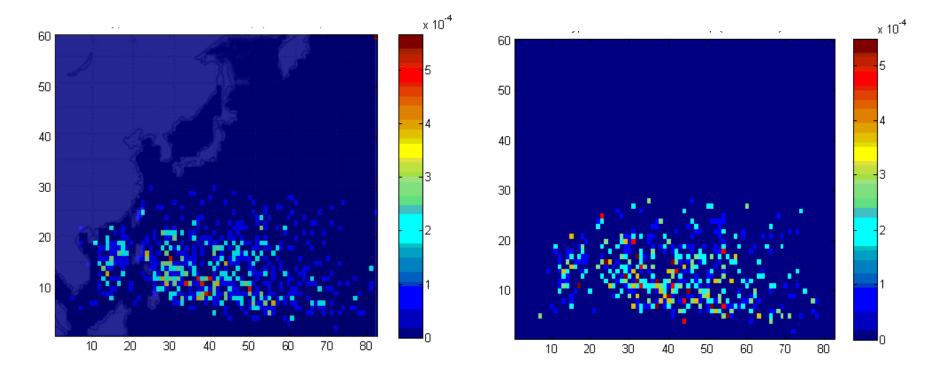
**Components of typhoon model** 



PhD thesis: Graf, M. (2012), Bayesian framework for probabilistic modelling of typhoon risks. ETH Zurich



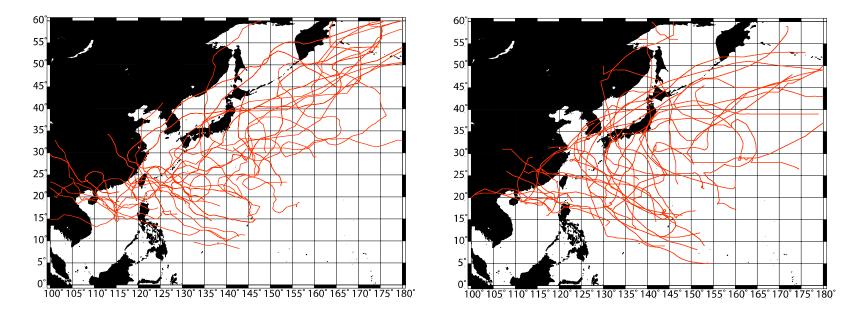
**Comparison between historical data and simulation results** 



Occurrence rates (left: historical data, right: simulation results).



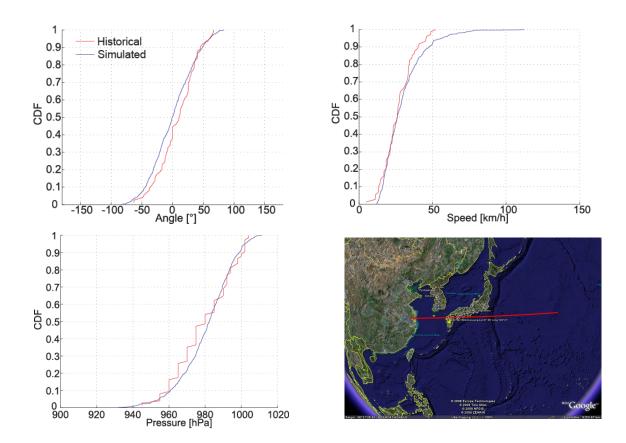
**Comparison between historical data and simulation results** 



Typhoon tracks in August (left: historical data, right: simulation results).

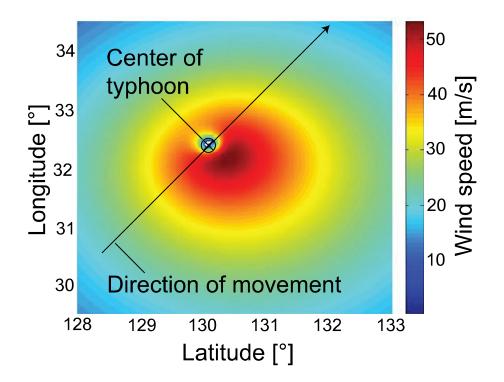


### **Comparison (continued)**





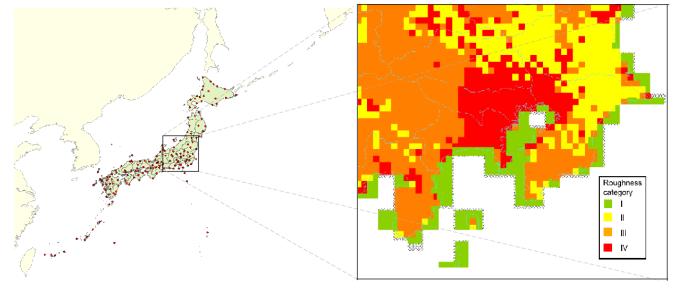
### Wind field model



The wind field of typhoon Bart at gradient height reproduced using the model.



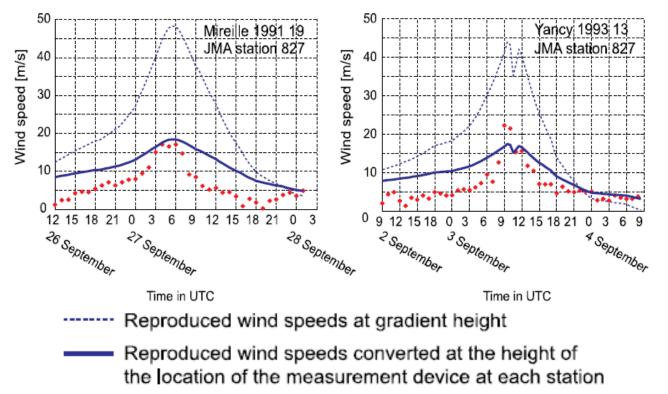
### **Surface friction model**



Roughness category	Terrain type	Roughness length [m]
l	Very flat terrain	0.004
II	Open terrain (grassland, few tres)	0.01
III	Suburban terrain (buildings, 3-5 [m])	0.1
IV	Dense urban (buildings, 10-30[m])	1



Comparison between observed wind speed and reproduced wind speed



Observed wind speeds



### **Conditional simulation**

- enables to estimate the loss due to approaching typhoons in near-real time (near-real time updating).

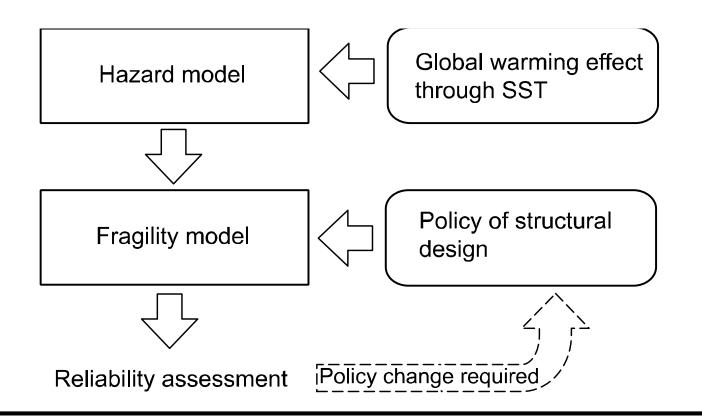




Conditional simulations when the typhoon is far from Japan (left) and close to Japan (right).



Approach for assessing the effect of global warming on structural reliability





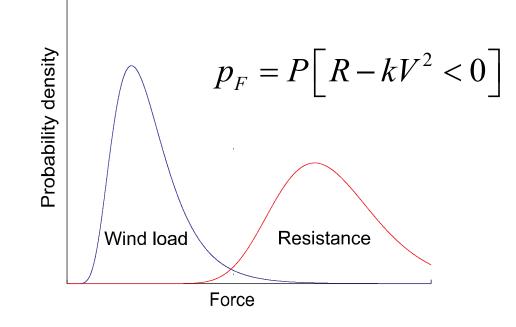
# Incorporation of the global warming effect into the typhoon model

- The global warming effect is considered through the change of the sea surface temperature (SST).
  - $\rightarrow$  SST is the input to the transition model.
- However, the occurrence rate of typhoons is assumed not to change.



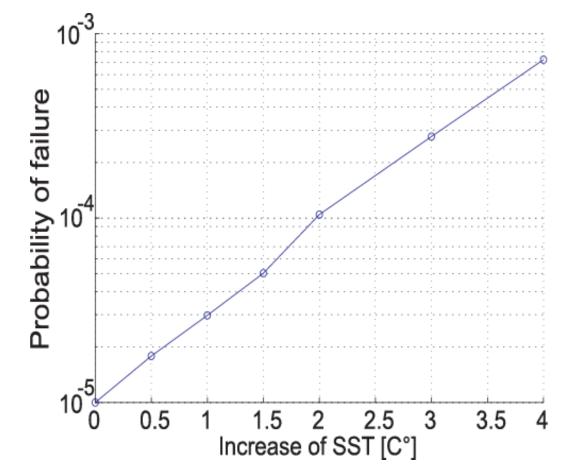
### **Design problem**

- Target probability of failure:  $p_F \approx 10^{-5} [1/year]$ (the JCSS Probabilistic model code (JCSS, 2002))





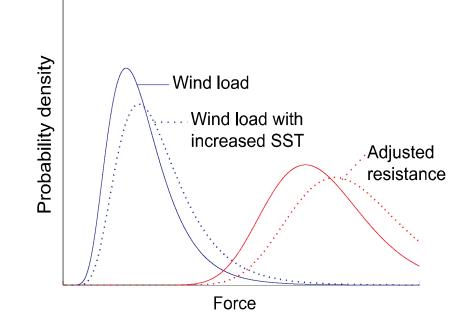
**Change of the probability of failure** 





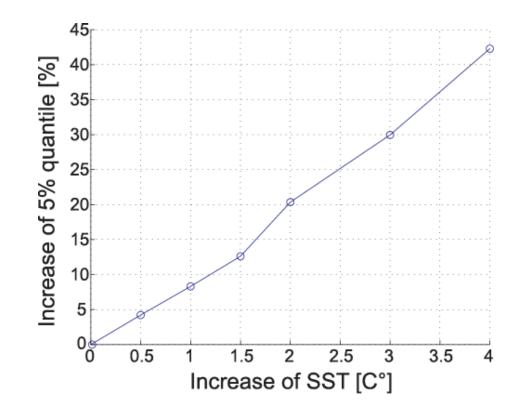
Adaption of structural design

- A change of the design policy may be required to maintain the target reliability.





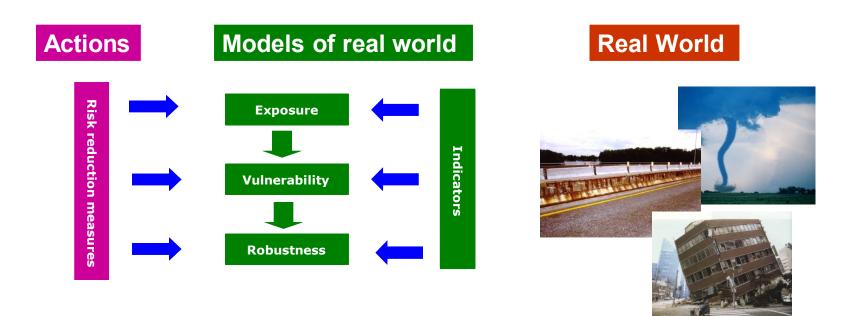
Required change of the characteristic value (5%-quantile value) to maintain the target reliability  $p_F \approx 10^{-5} [1 / year]$ 





### **Problem framing**

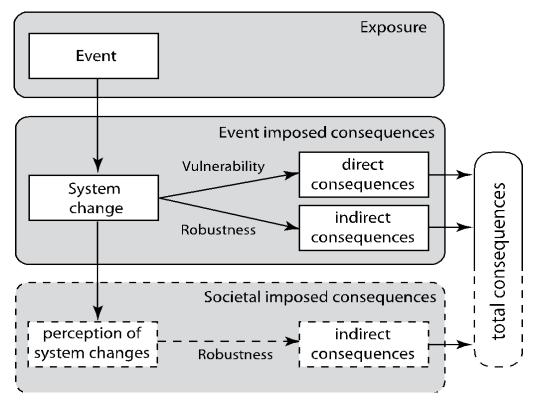
Information and knowledge influence all aspects of decision problems





### **Problem framing**

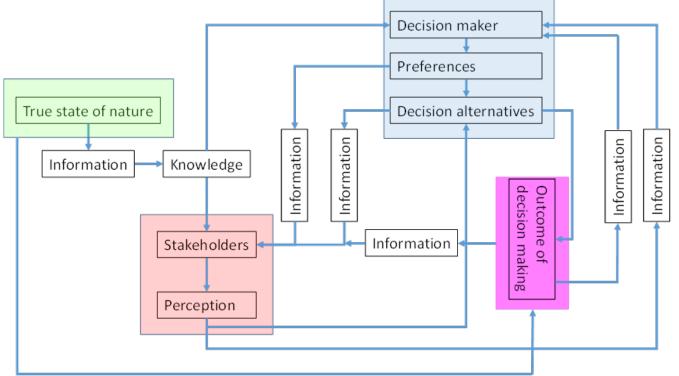
Information and knowledge influence all aspects of decision problems





### **Problem framing**

Information and knowledge influence all aspects of decision problems





### **Problem framing**

Fundamentally we do not know what the truth is.

We do not fully appreciate how knowledge and information relates to truth.

Debatable which knowledge and information is relevant in a given context.

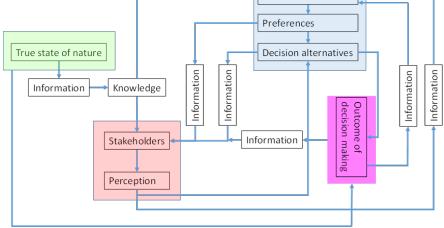
In society any knowledge and information is on the "free market".

In science and engineering:

- knowledge and information might be influenced by what is fundable
- tendency to mix "truth" with information and assumptions



# Problem framing

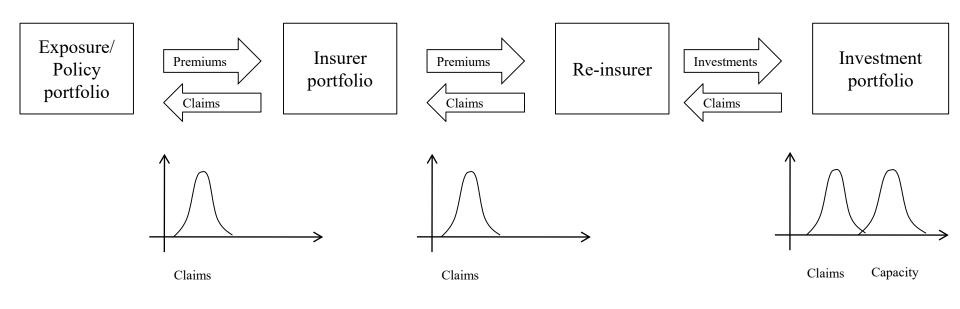


Decision maker

- The information is delayed
- The information is disrupted
- The information is relevant and precise.
- The information is relevant but imprecise.
- The information is relevant but incorrect.
- The information is irrelevant.

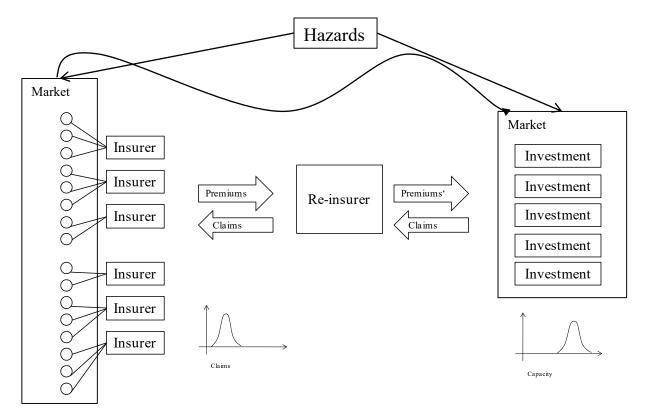


### The insurance risk financing "system"



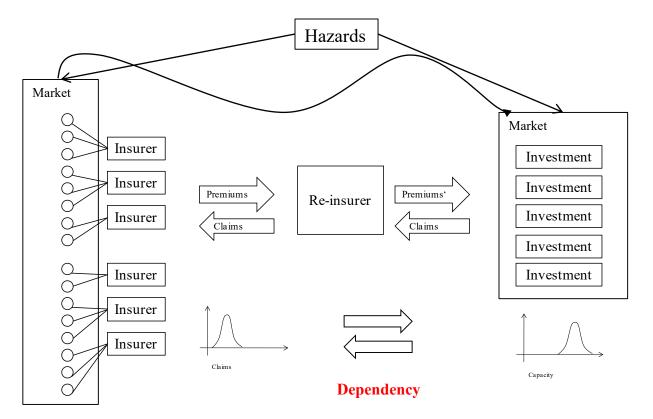


### The re-insurers "system"





### The re-insurers "system"





## **Resilience and Business Interruption**

- The insurance industry is facing the problem of increasing losses due to business interruption related claims.
- In the past business interruption losses were not in the focus – and not critical – however, this has changed. This particular type of indirect consequences is now appreciated as being one of the most significant factors in loss generation.
- Whereas direct consequences seem to be adequately managed, approaches and methods are still to be established for managing risks due to indirect consequences – including business interruption losses.
- Holistic/integral perspectives must be taken.



## **Resilience and Business Interruption**

#### **Resilience definitions**

Pimm (1984) - Resilience....the time it takes till a system which has been subjected to a disturbance returns to its original mode and level of functionality

Holling (1996) - Resilience....the measure of disturbance which can be sustained by a system before it shifts from one equilibrium to another

Cutter (2010) - *Resilience...*, capacity of a community to recover from disturbances by their own means

Bruneau (2009) – Resilience.... a quality inherent in the infrastructure and built environment; by means of redundancy, robustness, resourcefulness and rapidity

National Academy of Science (NAS, USA) - Resilience....a systems ability to plan for, recover from and adapt to adverse events over time



## **Resilience and Business Interruption**

- Traditional approaches for assessing and managing risks in the insurance industry – on the loss side – are data based
- For what concerns
  - direct property losses this is an area to which the insurance industry can provide real knowledge and value to the market
  - indirect losses in general and business interruption losses in particular – data is very sparse
- We need a modeling framework
   Systems resilience considerations may provide the basis for this



### Governance hiearchy Level 1 Taxes/production Level 2 Level xx **Business level** Human capital Boundary conditions Business environment Infrastructure services Geo-hazards Antropological hazards

### Probabilistic systems resilience modeling – corporate level



### **Questions to be answered**

How to:

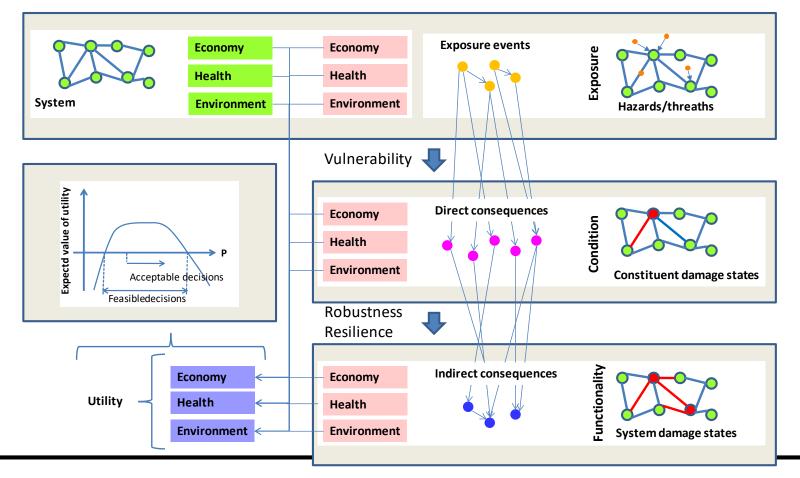
- prioritize investments on design and management of interlinked systems (economy, environment, health)
- select target reliabilities and performances of individual systems and constituents
- plan and budget for the future (economy, qualities of the environment, social capacity, health)

How resilient is resilient enough?

.....at all levels in the hierarchy of societal systems utilizing communication and democratic decision making processes to decide on the allocation and sharing of resources



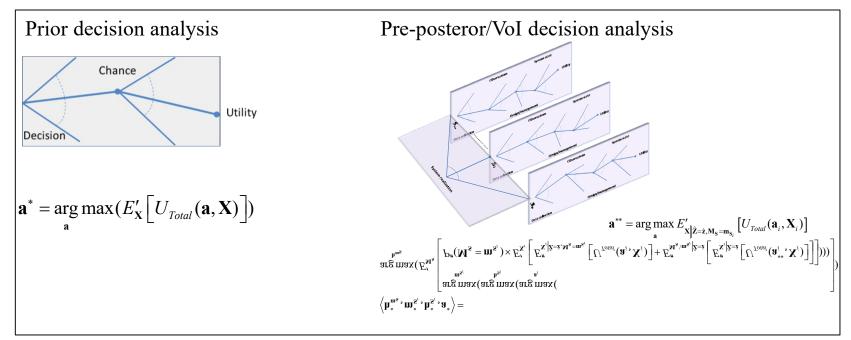
### A generic framework





### **Bayesian decision analysis**

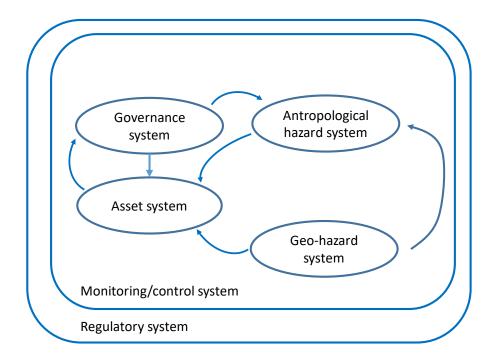
Consistent "book keeping" of the expected value of the utility associated with different decision alternatives –(Raiffa and Schlaifer (1961), von Neumann and Morgenstern (1947))



Epistemic Uncertainty... System Choice - Faber, M.H. and Maes, M.A. (ICOSSAR2005)



**Probabilistic systems resilience modeling** 





### **Probabilistic system representation**

 $\mathbf{m}_{\mathbf{S}}(\mathbf{a}) = (\mathbf{m}_{\Sigma}(\mathbf{a}), \mathbf{m}_{c}(\mathbf{a}, \mathbf{X}), \mathbf{X}(\mathbf{a}))^{T}$ System model

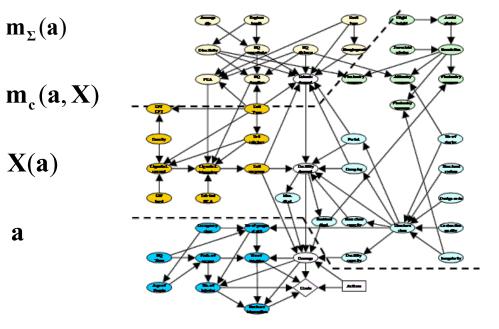
a

Graph model

Constituents model

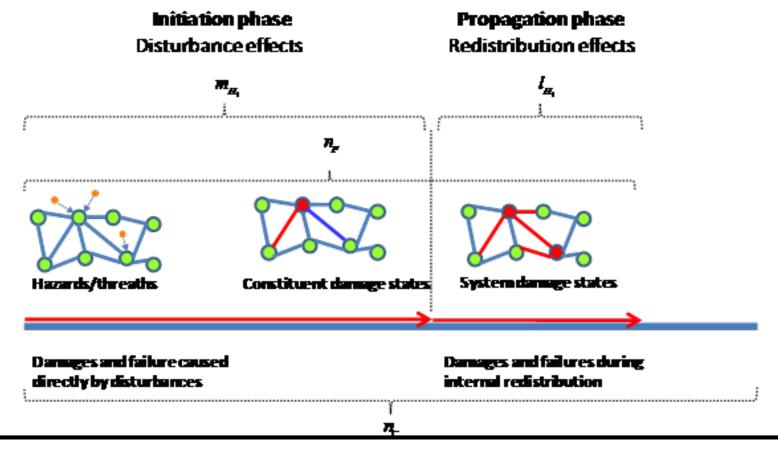
Probabilistic model

**Decision alternatives** 



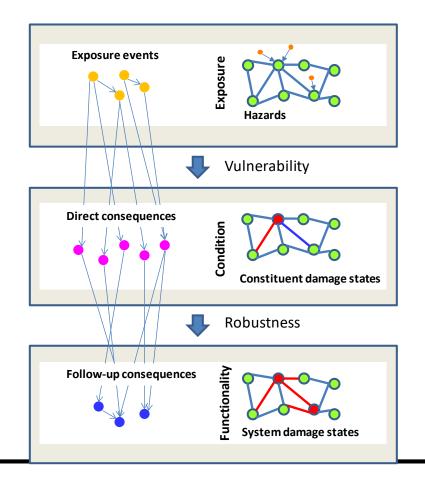


#### **Cascading failure scenarios and evolution of consequences**





### **Robustness modeling**



It is assumed that all relevant scenarios have been identified

$$S = (i, p(i), c_{D,I}(i), c_{D,P}(i), c_{ID}(i)))$$

$$i = 1, 2, ..., n_s$$

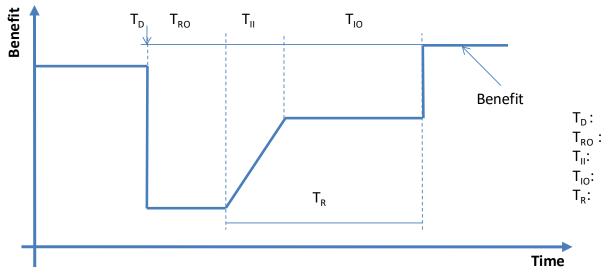
$$I_R(i) = \frac{c_D(i)}{c_T(i)}$$

$$I_R(i) = \frac{c_{D,I}(i)}{c_{D,I}(i) + c_{D,P}(i)}$$

$$I_R(i) = \frac{c_{D,I}(i) + c_{D,P}(i)}{c_{D,I}(i) + c_{D,P}(i) + c_{ID}(i)}$$



Social preparedness modeling

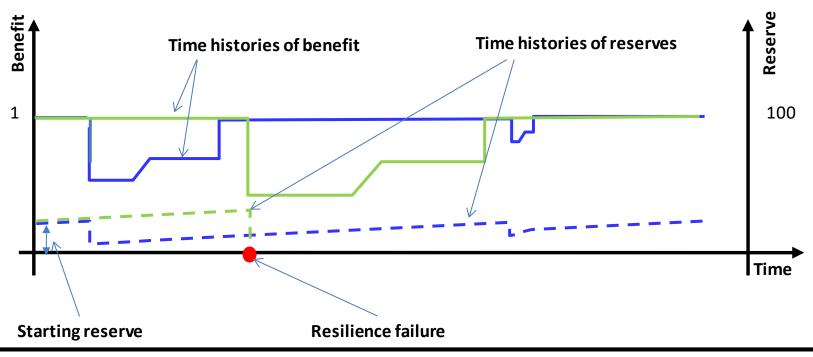


Time of disturbance Period of reorganisation Period of interim installments Period of interim operations Period of renewal/rehabilitation



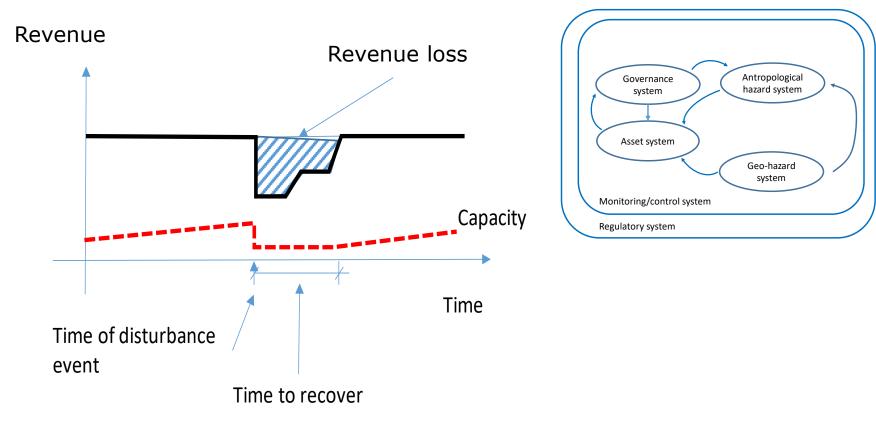
### **Resilience interpretation**

The system is not resilient if within a given timeframe one or more of its capacities/reserves are exceeded



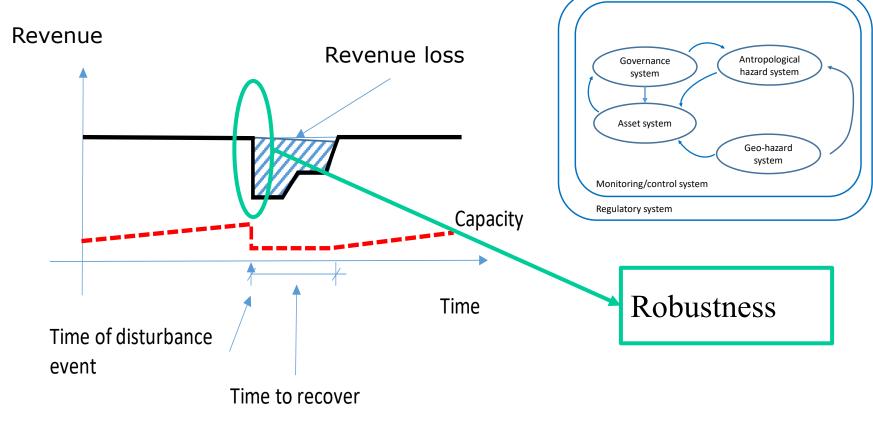


### Probabilistic systems resilience modeling – business unit



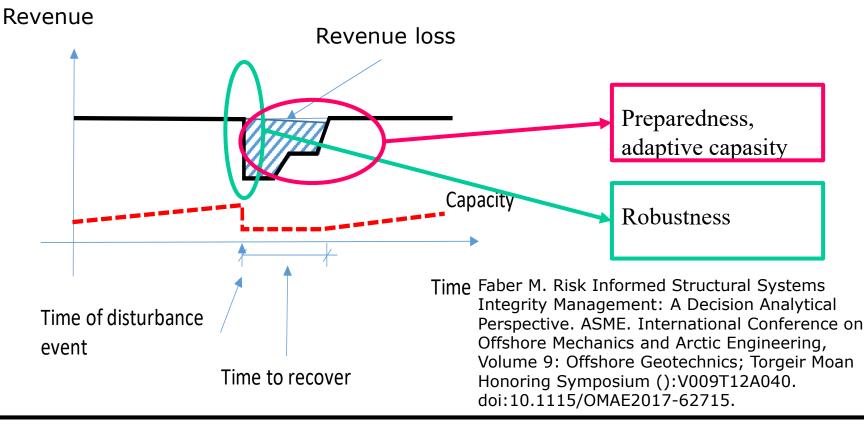


### Probabilistic resilience modeling



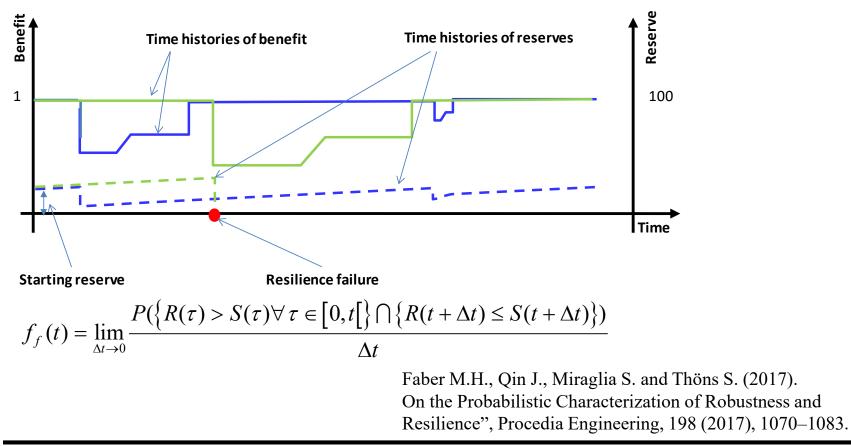


### Probabilistic resilience modeling

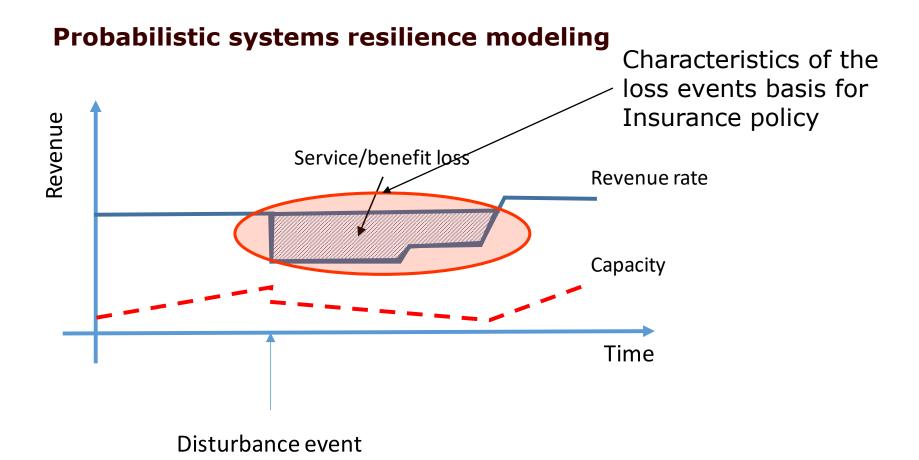




Probabilistic systems resilience modeling





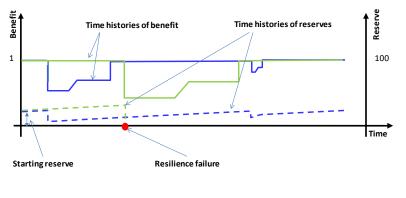


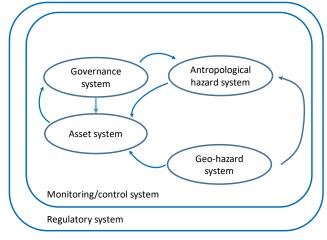


### **Probabilistic systems resilience modeling**

By quantifying the probability that the client/policy holder will suffer resilience failure the degree of desired/required ensurance can be established

Moreover – the insurer profits from this quantification by better understanding the exposure and what contributes to this.







How to approach the modeling of Business Interruption?

Develop generic indicator-based probabilistic models for:

Scenarios of events which may influence/damage the performance of "business systems" – e.g. natural hazards – but also other events such as malevolence, economic crises etc.

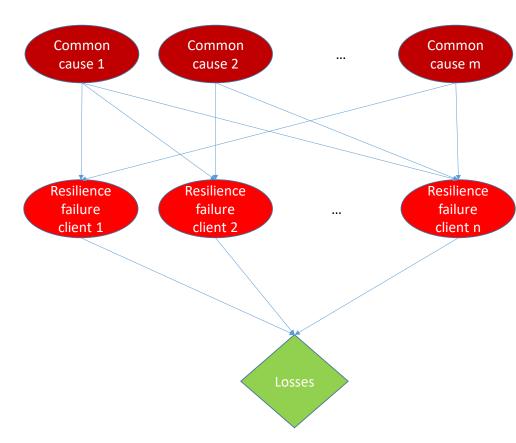
Business activities – as "business systems"



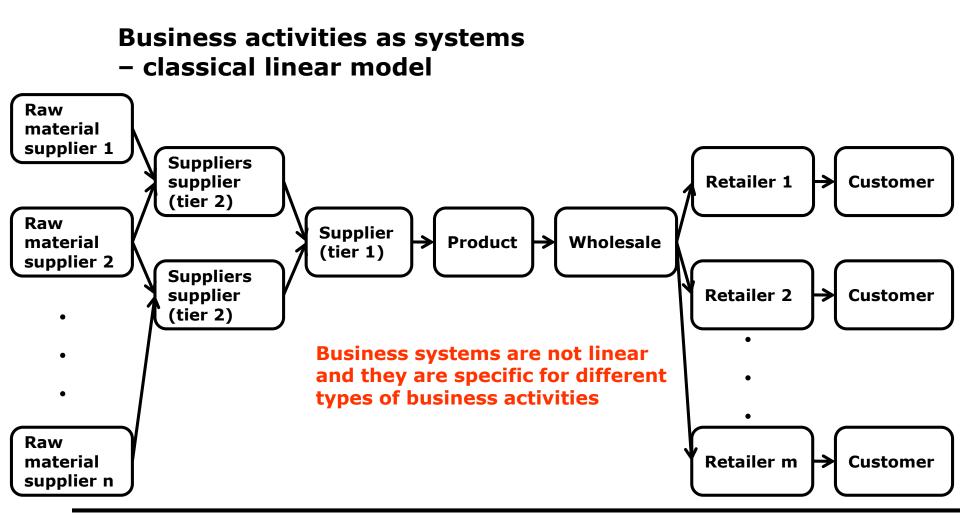
### How to assess the exposure?

Business interruption risks assessed by resilience modeling may be aggregated over the entire portfolio of policies

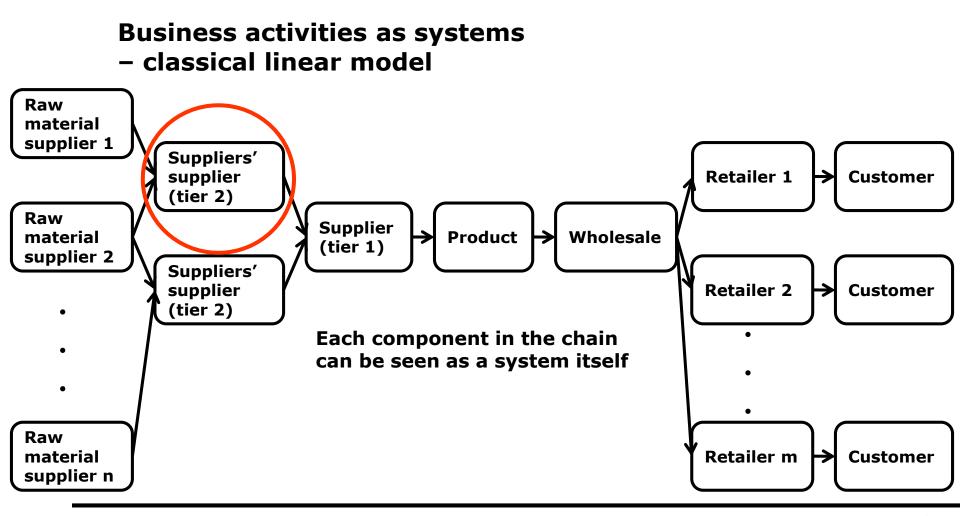
Dependencies in business interruption losses must be carefully modelled



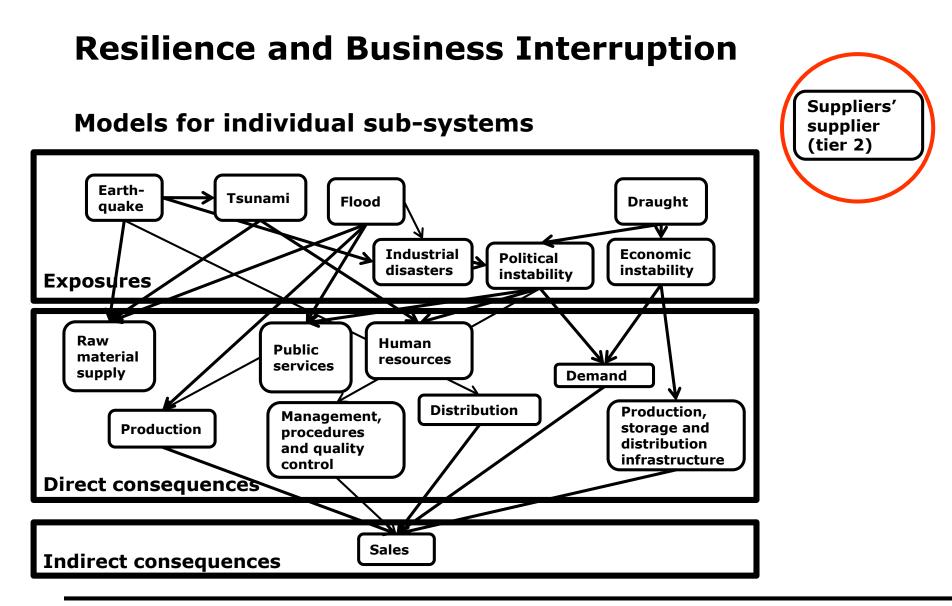






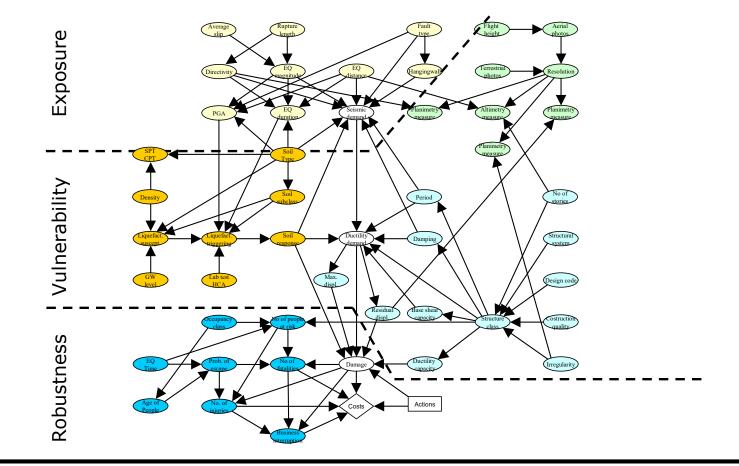








**Tools for risk modeling – Bayesian Probabilistic Nets** 





## **General Insights on Complex Systems Risks**

#### Systems risk management rules of thumb

Common cause effects may severely reduce redundancy properties of systems, and should thus be a major concern in systems risk management.

Common causes may include various characteristics of natural and societal hazards, of which lack of knowledge and systematic human errors e.g. associated with bad best practices and cognitive biases are central.

In some cases risks due to common cause effects may be reduced by (spatial) separation of the constituents of the system. In other cases it is more relevant to pursue to contain the damages caused by common cause effects by segmentation.



## **General Insights on Complex Systems Risks**

### Systems risk management rules of thumb

When possible system constituent failures are highly dependent due to common cause effects of some sort, it is generally a good idea to segment the system. Thereby, the risk of cascading events and overall system functionality loss may be reduced considerably.

When possible system constituent failures are close to independent it is a good idea if relevant for the considered system to "tie up" the constituents of the system in such a manner that the functionality of failed constituents are transferred to other non-failed constituents.



# **Closing Remarks**

- Business interruption poses a challenge for risk modeling and assessment
- Efforts must be focused on establishing "standardized" modeling approaches – which are holistic and integral
- Systems resilience modelling appears very relevant in the context of insurance risk assessments/management
- Generic Bayesian modeling approaches would seem feasible - from natural hazard event to business interruption loss
- BPN's facilitate "standardization" and practical use





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# **Thanks for your attention** $\ensuremath{\mathfrak{O}}$

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Risk Reliabiliy Resilience Sustainability Built Environment

